

SMS Service Terms and Conditions

What is SMS Service?

SMS Service is a way we use to keep you updated in real time on departure times, possible delays or cancellations (starting 7 days before departure). This SMS Service is only for additional information.

What do you need to do?

The only thing you need to do is enter your mobile phone number when you make a booking, so that we can keep you updated on departure time(s) and the status of your flight(s).

* Please note: the SMS service is not available if one or more parts of the journey are being made by train.

How does the SMS Service work?

- The SMS Service provides you with real-time information about your flight.
- You are automatically updated with the flight's status.
- The service covers almost all flights worldwide.
- We do not charge you for receiving SMS messages. It is possible that your phone service provider may apply charges for each message you receive (to find out more, contact your phone provider).

What SMS messages will I receive?

- After registering for the SMS Service you receive a welcome text with your flight details.
- In the welcome message there is a link to a personalized mobile web-page that can be accessed 24/7 (whenever you have access to the network) which has the following data:
 - Current flight times, both departure and arrival
 - Direct link to on-line check-in
 - Check-in desks
 - Departure terminal and gate
 - Arrival terminal and gate
 - Baggage carousel information
 - Weather forecast for the next 3 days at your destination
- Starting 7 days before departure, we monitor the flight for any potential delays or cancellation. From then on, you may receive reports on the flight's status.
- You will receive a notification if the departure time changes by more than 15 minutes compared to the last time communicated, or if the flight is cancelled.
- From 4 days to 24 hours before the flight (varies per airline) you will receive an SMS with the link to Online Check-in (only if supported and available for chosen airline/airport). The list of airlines where online check-in is available is below.
- You will receive an SMS 72 hours before your first flight.

For more information you can call 0900-900844 (CHF 0,86/Min) or +49 30 588 49226 (from overseas).

What do I need to do if there is a change, cancellation or delay?

If your flight is changed or cancelled by yourself or the airline before the date of departure, the SMS service no longer applies.

In case of delays or cancellation of your flight while you are travelling, we ask you to contact the relevant airline company to determine the exact status of the flight. If that is not possible, then you can contact us on our service number 0900-900844 (CHF 0,86/Min) or +49 30 588 49226 (from overseas).

A delay does not automatically mean that you can check in later for the delayed flight.

Liability

Cheaptickets uses the utmost care in the preparation, compilation and distribution of information via the SMS Service, but cannot guarantee in any way it is correct or complete. Cheaptickets does not accept any liability for damages caused in any manner whatsoever due to the use of the data provided by the SMS Service, or due to it being incomplete or incorrect.

Airlines where Online Check-in is available:

| Airline Name | Code |
|---------------------------|------|
| Aegean Airlines | A3 |
| Aer Arann | RE |
| Aer Lingus | EI |
| Aeroflot Russian Airlines | SU |
| AeroGal | 2K |
| Aerolineas Argentinas | AR |
| Aerolineas Mas | N3 |
| Aeromexico | AM |
| Aeroperican Air Services | OT |
| Air Algerie | AH |
| Air Arabia Maroc | 3O |
| Air Asia Philippines | PQ |
| Air Asia X | D7 |
| Air Astana | KC |
| Air Austral | UU |
| Air Berlin | AB |
| Air Canada | AC |
| Air Caraibes | TX |
| Air China International | CA |
| Air Corsica | XK |
| Air Dolomiti | EN |
| Air Europa Lineas Aereas | UX |
| Air France | AF |
| Air India | AI |
| Air india Regional | CD |
| Air Italy | I9 |

| Airline Name | Code |
|------------------------|------|
| Dragonair | KA |
| easyJet | U2 |
| Easyjet Switzerland | DS |
| Egyptair | MS |
| EI Al | LY |
| Emirates | EK |
| Estonian Air | OV |
| Ethiopian Airlines | ET |
| Etihad Airways | EY |
| EVA Air | BR |
| Finnair | AY |
| FlyBE | BE |
| Flydubai | FZ |
| Frontier Airlines | F9 |
| Garuda Indonesia | GA |
| Germanwings | 4U |
| Go Air | G8 |
| Gol Transportes Aereos | G3 |
| Gulf Air | GF |
| Hawaii Island Air | WP |
| Hawaiian Airlines | HA |
| Helitt Lineas Aereas | H9 |
| Helvetic Airways | 2L |
| Hong Kong Airlines | HX |
| HOP! | YS |
| HOP! | A5 |

| Airline Name | Code |
|---------------------------------|------|
| Olympic Air | OA |
| Olympic Airlines | OP |
| Oman Air | WY |
| Onur Air | 8Q |
| Pakistan International Airlines | PK |
| Pal Express | 2P |
| Passaredo Transportes Aereos | Y8 |
| Pegasus Airlines | PC |
| Peruvian Airlines | P9 |
| Philippine Airlines | PR |
| Poliskie Linie Lotnicze LOT | LO |
| Porter Airlines | PD |
| Precision Air | PW |
| Qatar Airways | QR |
| Rossiya | FV |
| Royal Air Maroc | AT |
| Royal Jordanian | RJ |
| RusLine | 7R |
| Ryan International Airlines | RD |
| Ryanair | FR |
| S7 Airlines | S7 |
| Santa Barbara Airlines | S3 |
| SAS - Scandinavian Airlines | SK |
| SATA International | S4 |
| SCAT Airlines | DV |
| Shandong Airlines | SC |

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|--------------------------|----|
| Air Malta | KM |
| Air Mauritius | MK |
| Air New Zealand | NZ |
| Air Tahiti Nui | TN |
| Air Transat | TS |
| AirAsia Berhad | AK |
| airBaltic | BT |
| Alaska Airlines | AS |
| Alitalia | AZ |
| Alitalia Express S.p.A. | XM |
| American Airlines | AA |
| ANA - All Nippon Airways | NH |
| Arkefly | OR |
| Asiana Airlines | OZ |
| Atlasjet | KK |
| Austrian | OS |
| Avianca | AV |
| Avianca Brasil | O6 |
| Azul Brazilian Airlines | AD |
| Bangkok Airways | PG |
| Blue Air | OB |
| Blue Panorama Airlines | BV |
| British Airways | BA |
| Brussels Airlines | SN |
| Bulgaria Air | FB |
| Canadian North | 5T |
| Caribbean Airlines | BW |
| Cathay Pacific Airways | CX |
| CEBU Pacific Air | 5J |
| China Eastern Airlines | MU |
| Citilink | QG |
| Cityjet | WX |
| Condor Flugdienst | DE |
| Continental Airlines | CO |
| Copa Airlines | CM |
| Corendon Airlines | 7H |
| Corendon Airlines | CR |
| Corendon Dutch Airlines | CD |
| Corsairfly | SS |
| Croatia Airlines | OU |
| Czech Airlines | OK |
| Darwin Airline | F7 |
| Delta Air Lines | DL |

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|-------------------------------|----|
| Iberia | IB |
| Iberia Express | I2 |
| Icelandair | FI |
| Indian Airlines | IC |
| INDONESIA AIRASIA X | XT |
| Insel Air | 7I |
| Interjet | 4O |
| Island Airlines | IS |
| JAL | JL |
| JALways | JO |
| Jazeera Airways | J9 |
| Jet Airways (India) | 9W |
| Jet2.com | LS |
| Jetairfly | TB |
| JetBlue Airways | B6 |
| Jetstar Airways | JQ |
| Jetstar Asia | 3K |
| Jetstar Japan | GK |
| Jubba Airways | 3J |
| Jubba Airways | JZ |
| Kenya Airways | KQ |
| KLM | KL |
| KLM Cityhopper | WA |
| Korean Air Lines | KE |
| Kuwait Airways | KU |
| LAM - Mozambique Airlines | TM |
| Lan Airlines | LA |
| Laudamotion | OE |
| LIAT | LI |
| Lion Air | JT |
| LOGANAIR | LM |
| Lufthansa | LH |
| Luxair | LG |
| Malaysia Airline | MH |
| Malindo Air | OD |
| Mandarin Airlines | AE |
| Meridiana | IG |
| Middle East Airlines | ME |
| Monarch Airlines | ZB |
| Myanmar Airways International | 8M |
| Niki | HG |
| Northwest Airlines | NW |
| Norwegian Air Shuttle | DY |

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|-------------------------|----|
| Shenzhen Airlines | ZH |
| Silkair | MI |
| Singapore Airlines | SQ |
| Sky Airline | H2 |
| Sky Airlines | H2 |
| South African Airways | SA |
| Southwest Airlines | WN |
| SpiceJet | SG |
| Spirit Airlines | NK |
| Sun Country Airlines | SY |
| SunExpress | XQ |
| Surinam Airways | PY |
| SWISS | LX |
| Swiss Global Air Lines | LZ |
| TACA | TA |
| TAP-Air Portugal | TP |
| Tarom | RO |
| Thai AirAsia | FD |
| Thomas Cook | DK |
| Tiger Airways | TR |
| Tiger Airways Australia | TT |
| Transavia | HV |
| Transavia France | TO |
| TUIfly | X3 |
| TunisAir | UG |
| Turkish Airlines | TK |
| Ukraine International | PS |
| United Airlines | UA |
| V Australia | VA |
| Vanilla Air | JW |
| VietJet Air | VJ |
| Vietnam Airlines | VN |
| Virgin America | VX |
| Virgin Atlantic Airways | VS |
| Virgin Blue | DJ |
| Vistara | UK |
| VLM Airlines | VG |
| Volotea | V7 |
| Vueling Airlines | VY |
| WestJet | WS |
| Wideroe | WF |
| Wizzair | W6 |