

SMS Service Terms and Conditions

What is SMS Service?

SMS Service is a way we use to keep you updated in real time on departure times, possible delays or cancellations (starting 7 days before departure). This SMS Service is only for additional information.

What do you need to do?

The only thing you need to do is enter your mobile phone number when you make a booking, so that we can keep you updated on departure time(s) and the status of your flight(s).

* Please note: the SMS service is not available if one or more parts of the journey are being made by train.

How does the SMS Service work?

- The SMS Service provides you with real-time information about your flight.
- You are automatically updated with the flight's status.
- The service covers almost all flights worldwide.
- We do not charge you for receiving SMS messages. It is possible that your phone service provider may apply charges for each message you receive (to find out more, contact your phone provider).

What SMS messages will I receive?

- After registering for the SMS Service you receive a welcome text with your flight details.
- In the welcome message there is a link to a personalized mobile web-page that can be accessed 24/7 (whenever you have access to the network) which has the following data:
 - Current flight times, both departure and arrival
 - Direct link to on-line check-in
 - Check-in desks
 - Departure terminal and gate
 - Arrival terminal and gate
 - Baggage carousel information
 - Weather forecast for the next 3 days at your destination
- Starting 7 days before departure, we monitor the flight for any potential delays or cancellation. From then on, you may receive reports on the flight's status.
- You will receive a notification if the departure time changes by more than 15 minutes compared to the last time communicated, or if the flight is cancelled.
- From 4 days to 24 hours before the flight (varies per airline) you will receive an SMS with the link to Online Check-in (only if supported and available for chosen airline/airport). The list of airlines where online check-in is available is below.
- You will receive an SMS 72 hours before your first flight.

For more information you can call +49 302 240 93 72 from abroad.

What do I need to do if there is a change, cancellation or delay?

If your flight is changed or cancelled by yourself or the airline before the date of departure, the SMS service no longer applies.

In case of delays or cancellation of your flight while you are travelling, we ask you to contact the relevant airline company to determine the exact status of the flight. If that is not possible, then you can contact us on our service number +49 302 240 93 72 from abroad.

A delay does not automatically mean that you can check in later for the delayed flight.

Liability

Flugladen.at uses the utmost care in the preparation, compilation and distribution of information via the SMS Service, but cannot guarantee in any way it is correct or complete. Flugladen.at does not accept any liability for damages caused in any manner whatsoever due to the use of the data provided by the SMS Service, or due to it being incomplete or incorrect.

Airlines where Online Check-in is available:

Airline Name	Code
Aegean Airlines	A3
Aer Arann	RE
Aer Lingus	EI
Aeroflot Russian Airlines	SU
AeroGal	2K
Aerolineas Argentinas	AR
Aerolineas Mas	N3
Aeromexico	AM
Aeroperican Air Services	OT
Air Algerie	AH
Air Arabia Maroc	3O
Air Asia Philippines	PQ
Air Asia X	D7
Air Astana	KC
Air Austral	UU
Air Berlin	AB
Air Canada	AC
Air Caraibes	TX
Air China International	CA
Air Corsica	XK
Air Dolomiti	EN
Air Europa Lineas Aereas	UX
Air France	AF
Air India	AI
Air india Regional	CD
Air Italy	I9

Airline Name	Code
Dragonair	KA
easyJet	U2
Easyjet Switzerland	DS
Egyptair	MS
El Al	LY
Emirates	EK
Estonian Air	OV
Ethiopian Airlines	ET
Etihad Airways	EY
EVA Air	BR
Finnair	AY
FlyBE	BE
Flydubai	FZ
Frontier Airlines	F9
Garuda Indonesia	GA
Germanwings	4U
Go Air	G8
Gol Transportes Aereos	G3
Gulf Air	GF
Hawaii Island Air	WP
Hawaiian Airlines	HA
Helitt Lineas Aereas	H9
Helvetic Airways	2L
Hong Kong Airlines	HX
HOP!	YS
HOP!	A5

Airline Name	Code
Olympic Air	OA
Olympic Airlines	OP
Oman Air	WY
Onur Air	8Q
Pakistan International Airlines	PK
Pal Express	2P
Passaredo Transportes Aereos	Y8
Pegasus Airlines	PC
Peruvian Airlines	P9
Philippine Airlines	PR
Poliskie Linie Lotnicze LOT	LO
Porter Airlines	PD
Precision Air	PW
Qatar Airways	QR
Rossiya	FV
Royal Air Maroc	AT
Royal Jordanian	RJ
RusLine	7R
Ryan International Airlines	RD
Ryanair	FR
S7 Airlines	S7
Santa Barbara Airlines	S3
SAS - Scandinavian Airlines	SK
SATA International	S4
SCAT Airlines	DV
Shandong Airlines	SC

Air Malta	KM
Air Mauritius	MK
Air New Zealand	NZ
Air Tahiti Nui	TN
Air Transat	TS
AirAsia Berhad	AK
airBaltic	BT
Alaska Airlines	AS
Alitalia	AZ
Alitalia Express S.p.A.	XM
American Airlines	AA
ANA - All Nippon Airways	NH
Arkefly	OR
Asiana Airlines	OZ
Atlasjet	KK
Austrian	OS
Avianca	AV
Avianca Brasil	O6
Azul Brazilian Airlines	AD
Bangkok Airways	PG
Blue Air	OB
Blue Panorama Airlines	BV
British Airways	BA
Brussels Airlines	SN
Bulgaria Air	FB
Canadian North	5T
Caribbean Airlines	BW
Cathay Pacific Airways	CX
CEBU Pacific Air	5J
China Eastern Airlines	MU
Citilink	QG
Cityjet	WX
Condor Flugdienst	DE
Continental Airlines	CO
Copa Airlines	CM
Corendon Airlines	7H
Corendon Airlines	CR
Corendon Dutch Airlines	CD
Corsairfly	SS
Croatia Airlines	OU
Czech Airlines	OK
Darwin Airline	F7
Delta Air Lines	DL

Iberia	IB
Iberia Express	I2
Icelandair	FI
Indian Airlines	IC
INDONESIA AIRASIA X	XT
Insel Air	7I
Interjet	4O
Island Airlines	IS
JAL	JL
JALways	JO
Jazeera Airways	J9
Jet Airways (India)	9W
Jet2.com	LS
Jetairfly	TB
JetBlue Airways	B6
Jetstar Airways	JQ
Jetstar Asia	3K
Jetstar Japan	GK
Jubba Airways	3J
Jubba Airways	JZ
Kenya Airways	KQ
KLM	KL
KLM Cityhopper	WA
Korean Air Lines	KE
Kuwait Airways	KU
LAM - Mozambique Airlines	TM
Lan Airlines	LA
Laudamotion	OE
LIAT	LI
Lion Air	JT
LOGANAIR	LM
Lufthansa	LH
Luxair	LG
Malaysia Airline	MH
Malindo Air	OD
Mandarin Airlines	AE
Meridiana	IG
Middle East Airlines	ME
Monarch Airlines	ZB
Myanmar Airways International	8M
Niki	HG
Northwest Airlines	NW
Norwegian Air Shuttle	DY

Shenzhen Airlines	ZH
Silkair	MI
Singapore Airlines	SQ
Sky Airline	H2
Sky Airlines	H2
South African Airways	SA
Southwest Airlines	WN
SpiceJet	SG
Spirit Airlines	NK
Sun Country Airlines	SY
SunExpress	XQ
Surinam Airways	PY
SWISS	LX
Swiss Global Air Lines	LZ
TACA	TA
TAP-Air Portugal	TP
Tarom	RO
Thai AirAsia	FD
Thomas Cook	DK
Tiger Airways	TR
Tiger Airways Australia	TT
Transavia	HV
Transavia France	TO
TUIfly	X3
TunisAir	UG
Turkish Airlines	TK
Ukraine International	PS
United Airlines	UA
V Australia	VA
Vanilla Air	JW
VietJet Air	VJ
Vietnam Airlines	VN
Virgin America	VX
Virgin Atlantic Airways	VS
Virgin Blue	DJ
Vistara	UK
VLM Airlines	VG
Volotea	V7
Vueling Airlines	VY
WestJet	WS
Wideroe	WF
Wizzair	W6